

Privacy

The privacy of our customer's personal information is extremely important to us. We are committed to respecting our customer's right to privacy and protecting their personal information. Our Privacy Policy applies to all our dealings with customers.

Collecting personal information

If you are acquiring or have acquired a product from Mammoth Wines, we will collect and hold your personal information for the purposes of providing you with the relevant product (e.g. sending wine) and/or managing and administering the product or service. This may include collecting and holding your personal information for the purpose of alerting you to future product releases from Mammoth Wines only. For example, we may contact you with information about a wine promotion. You can contact us at any time if you no longer wish us to send these promotions or information to you (see "Contacting Us" below

We will collect your personal information from you when you fill out a mailing list form or order wine or when you give us personal information over the telephone, or through our website. The information collected may include your name, postal address, email address, and contact telephone number. We aim to make sure that the personal information we collect and use is accurate, complete and up-to-date. We will take reasonable steps to make sure this is the case. If you believe your personal information is not accurate, complete or up to date, please contact us.

Protecting your personal information

We store information in different ways, including in paper and electronic form. The security of your personal information is important to us and we take reasonable steps to protect it from misuse and loss and unauthorised access, modification or disclosure.

We also take care to ensure that the personal information you give us on our website is protected. For example, our website has electronic security systems in place.

Gaining access to your personal information

At all times, you can gain access to your personal information held by Mammoth Wines.

If you have any issues you wish to raise with us, or would like to discuss any issues about our Privacy Policy, you can email your issue to michael@mammothwines.com.au